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Enquiries Upon Results (EURs) for May 2020



Will Enquiries Upon Results (EURs) be available for the May 2020 session?

Yes, the EUR services will be available.

Which components can be requested for a category 1 re-mark?

The category 1 re-mark service will be available for coursework components which were externally marked in May 2020. These components are:

- in the DP core: the TOK essay and the extended essay
- in group 1 the Written Assignments, Written Tasks, self-taught orals, and literature and performance Written Assignments
- in groups 2-5 all coursework except Global Politics HL Extension Oral
- group 6 subjects are available as usual with the exception that Music category 1 EURs will not include a re-mark of the cancelled Paper One exam.

Which components can be requested for a category 1 report?

The category 1 report service will be available for coursework components which were externally marked in May 2020. These components are:

- in the DP core: the TOK essay and the extended essay
- in group 1 the Written Assignments, Written Tasks, self-taught orals, and literature and performance Written Assignments
- in groups 2-5 all coursework except Global Politics HL Extension Oral
- group 6 subjects are available as usual with the exception that Music category 1 reports will not include information about the marking of the cancelled Paper One exam.

Which components can be requested for a category 2 return of materials?

The category 2 return of materials services will be available for coursework components which were externally marked in May 2020. These components are:

- in the DP core: the TOK essay and the extended essay
- in group 1 the Written Assignments and Written Tasks, and literature and performance Written Assignments
- in groups 2-5 all coursework except Global Politics HL Extension Oral
- group 6 subjects are available as usual with the exception of the cancelled Music Paper One exam.

Which components can be requested for category 3 re-moderations?

The category 3 re-moderation service will be available for coursework components which were assessed by teachers and externally moderated by examiners using moderation samples. These components are:

- in the CP core: the Reflective Project
- in the DP core: the TOK Presentation Work
- in group 1 the internal assessment orals, literature and performance internal assessment orals
- Global Politics HL extension oral
- group 6 internal assessments

How will category 1 re-marks work this session in the subjects where students would normally sit examinations?

In order to help schools feel confident in requesting category 1 re-marks in May 2020, we will introduce an EUR 'tolerance' for the subjects where marks have been calculated in the absence of



exams. This is because a small change to the coursework mark could have a big impact on the scaled total mark* due to the calculation being used this session. Introducing a tolerance ensures that marking errors are corrected but small differences of opinion between examiners do not have a big impact. Marks will only change through a category 1 re-mark EUR if the difference between the original coursework mark and the new coursework mark is larger than the tolerance.

* for more information about scaling please refer to pages 187-189 of Assessment principles & practices – Quality assessments in a digital age

<https://www.ibo.org/contentassets/1cdf850e366447e99b5a862aab622883/assessment-principles-and-practices-2018-en.pdf>

Will the EUR tolerance be the same for all components?

No. The tolerance depends on the maximum mark for the component.

Maximum component mark	EUR mark change tolerance	Minimum mark change required for the calculation to be re-run
0-35	+/- 2	3
36-50	+/- 3	4
51+	+/- 4	5

How do the EUR tolerances work?

Example 1:

A student has requested a category 1 re-mark for a subject where marks were calculated in the absence of exams. There is only one coursework component.

- The maximum mark for the component is 30.
- The EUR tolerance for this coursework component is +/-2.
- The mark awarded to the student's coursework when results were issued on 5th July was 20.
- The EUR examiner reduces the student's coursework mark to 18. This is a 2-mark reduction to the coursework.

As the change to the coursework mark (2 marks) is not bigger than the tolerance (2), the mark is not changed, and the calculation is not re-run.

- The student's mark does not change.

Example 2:

A student has requested a category 1 re-mark for a subject where marks were calculated in the absence of exams. There is only one coursework component.

- The maximum mark for the component is 55.
- The EUR tolerance for this coursework component is +/-4.
- The mark awarded to the student's coursework when results were issued on 5th July was 40.
- The EUR examiner increases the student's coursework mark to 41. This is a 1-mark increase to the coursework.

As the change to the coursework mark (1 mark) is not bigger than the tolerance (4), the mark is not changed and the calculation is not re-run.

- The student's mark does not change.



Example 3:

A student has requested a category 1 re-mark for a subject where marks were calculated in the absence of exams. There is only one coursework component.

- The maximum mark for the component is 45
- The EUR tolerance for this coursework component is +/-3.
- The mark awarded to the student's coursework when results were issued on 5th July was 36.
- The EUR examiner increases the student's coursework mark to 40. This is a 4-mark increase to the coursework.

As the change to the coursework mark (4 marks) is bigger than the tolerance (3), the mark is changed and the calculation is re-run.

- The student's mark changes.

Please note: If a category 2 return of materials is requested after a category 1 re-mark, it will show the EUR examiner's mark. This won't be the same as the mark shown in IBIS if the difference between the original mark and the EUR examiner's mark was less than or equal to the tolerance. This only applies to subjects where marks were calculated in the absence of exams.

It is less likely that a category 1 re-mark will result in a grade change this session?

We are committed to correcting marking errors through the EUR services.

The expectation is that exceptional use of tolerances this session will not result in fewer grade changes than in previous years. There are two reasons for this;

1. In a normal session we would expect the small differences in examiner judgements of different components to cancel each other out within a subject, e.g. an increase of one mark in examination 1 will be mitigated by a decrease of one mark in examination 2. This session, where most subjects have only one component, the mark change will not be mitigated by mark changes in other components.
2. The calculations this year will mean that mark changes that are made beyond the tolerance are very likely to result in a grade change.

Assessments are always a balance between reliability and construct relevance (tasks that are meaningful) and this change in EUR for this session maintains the same balance as in previous years.

School supported self-taught literature has two examiner-marked (externally-assessed) components. What happens if the category 1 re-mark results in a mark change bigger than the tolerance for one component but less than or equal to the tolerance for the other component?

If the mark for one component is changed beyond the tolerance, the mark changes for both components will be applied. For example, if the oral mark increases by 3 and the written assignment mark increases by 1, both of these mark changes will be applied and the calculation will be re-run with the new marks.

I want to request a re-mark of a TOK essay or an Extended Essay. Which EUR service do I use? Will a tolerance be applied?

TOK essays and Extended Essays were marked by examiners as usual in the May 2020 session. Re-marks can be requested using the category 1 re-mark service. No tolerance will be applied. A tolerance will only be applied to category 1 EURs for subjects where marks were calculated in the absence of exams in May 2020.



Will a tolerance be applied to the category 3 re-moderation EUR service?

No. As grades cannot decrease through the category 3 EUR service, there is no need to introduce a tolerance for the subjects where marks were calculated in the absence of exams. The category 3 EUR service will be available as usual for the components that were marked by teachers and moderated using samples in May 2020.

I requested a category 1 re-mark for a subject where marks were calculated in the absence of exams, and the mark stayed the same. I then requested a category 2 EUR and it shows a different mark was awarded by the EUR examiner. Why is the mark on the student's work that was returned different from the student's mark on IBIS?

This is because the difference between the original examiner's mark and the EUR examiner's mark was within the 'tolerance'. If the mark change is less than or equal to the tolerance, it will not be updated in IBIS. This only applies to subjects where marks were calculated in the absence of exams.

If a category 1 re-mark results in a grade change, will the fee be refunded in May 2020?

Yes, the fee will be refunded for any category 1 re-mark that results in a grade change. The fee still applies for any category 1 re-mark that does not result in a grade change.

Can grades still go up, down or stay the same as a result of a category 1 re-mark in May 2020?

Yes. If the mark change is bigger than the tolerance, the grade can go up, down or stay the same. If the mark change is less than or equal to the tolerance the grade will stay the same.

Can grades go down as a result of a category 3 re-moderation in May 2020?

No. Grades cannot go down as a result of a category 3 re-moderation.

Have any of the fees changed for the EUR services?

No, the fees have not changed. Please refer to section B7.3.12 of DP Assessment Procedures/B7.5.12 of CP Assessment Procedures.

Will it take longer to complete EURs this session due to the calculations being used for subjects where exams were cancelled?

We expect to be able to complete EUR requests within the usual target times listed in Section B7.3.10 of DP Assessment Procedures/Section B7.5.10 of CP Assessment Procedures.

If one student's grade changes due to an EUR will this have an impact on the overall calculation for my school for subjects where marks were calculated in the absence of exams, i.e. will my other students' marks be recalculated due to this change?

No. As the calculation is based on coursework marks, predicted grades and historical data, a change to one student's marks and grades will have no impact on the calculation of any other student's marks and grades.

Can I request an Enquiry upon Results for Further Maths?

No. The EUR services are not available for Further Maths as there is no candidate material to be re-marked or returned to schools.



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Will universities and colleges be sent updated grades following an EUR?

Yes. For students who have submitted a request for their results to be sent to universities or colleges will be informed of any grade change as a result of an EUR.

For institutes that receive IB results in 'Electronic' format, the institute will receive an automated email. For institutes that receive IB results in paper format (a transcript), a new paper transcript will be printed and sent out.